

Vo Ky Truong

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TARGET ROLE (PERMANENT POSITION OR FREELANCE MISSIONS)

Technical Product Owner: AI & GenAI, Platform & API, SaaS B2B & B2C, Cloud & DevOps (full-stack TypeScript developer)

PROFESSIONAL SUMMARY

Experienced Technical Product Owner: 10 years at the interface between business and engineering, 8 of them in Product Ownership (Agile/Scrum environments), after a background in development, QA, software asset management (SAM), and AMOA coordination. Four domains: AI & GenAI, platforms & API, SaaS B2B & B2C, cloud & DevOps.

Founder of OMBREMIMS (SAS, 2025, ombremims.com): design, development, and operation of full-stack TypeScript SaaS platforms end to end (product vision, code, QA, go-to-market).

Ongoing watch and adoption of the latest AI advances: AI-assisted development (Claude Code, Codex, GitHub Copilot, Cursor) and agentic systems in production (MCP, RAG, tool-calling, evals).

Based in Île-de-France, open to full-remote or hybrid work.

PROFESSIONAL EXPERIENCE

OMBREMIMS | Founder & President (SAS)

2025 - Present | France | ombremims.com

Solo founder: I carry the product from vision to code and from go-to-market to acquisition. Product Ownership, full-stack TypeScript development, LLM features in production, QA, and business management.

- Owned product vision, strategy, roadmap, and backlog prioritization; structured epics, user stories, acceptance criteria, and Definition of Done.
- Framed major initiatives (guided creation, collaboration, notifications, publishing, monetization); tracked product analytics and customer journey signals to steer prioritization.
- Designed and built the applications end to end: React, TypeScript, Supabase, PostgreSQL; asynchronous generation via serverless functions (Supabase Edge Functions) for generation, billing, notifications, and moderation.
- Industrialized Stripe monetization (checkout, webhooks, Customer Portal sync); internationalized the UI across multiple languages and locales.
- Defined and toolled the QA strategy: Playwright E2E tests, visual checks, non-regression campaigns before production releases, bug triage, and root cause analysis.
- Drove go-to-market and acquisition: positioning, landing/pricing/onboarding pages, growth experiments across the funnel (activation, conversion, retention), and paid social/video acquisition.
- Ran the company end to end: offer scoping, client relationships, legal and financial administration; freelance consulting in Software Engineering and Product Ownership.

GTT | Product Owner

2018 - 2026 | France

PO of an 8-person team (4 developers, 2 QA, 1 AMOA) on a suite of 5 API-interconnected engineering web applications (.NET/Blazor) dedicated to vessel and LNG tank data. Joined as an apprentice, then hired on a permanent contract.

- Owned the product roadmap and product discovery for the suite, gathering requirements from study engineers and calculation experts.
- Drove the evolutionary maintenance of the vessel data repository, the data backbone of the suite.
- Drove the evolutions of the engineering-studies tool for vessel data, fed by API from the repository.
- Owned the design and development of the scientific tank-calculation platform: calculations on repository data or data generated on the fly, 3D tank visualization, business calculation algorithm management system.
- Framed the overhaul of the sea-data acquisition and preprocessing chain: sensors embedded in tank walls (vessels and simulation pods), binary files, daily-to-yearly reports.
- Specified an archiving/restoration orchestrator for simulation files, from the interface (concurrent processing) to the compression engine.
- Wrote user stories, acceptance criteria, epics, Definition of Done/Ready; prioritized the backlog by business value, risk, and delivery capacity.
- Facilitated Agile ceremonies (sprint planning, refinement, review, retrospective); aligned study engineers, calculation experts, and the engineering team.
- Tools: Jira, Confluence, Figma.

GTT | C#/.NET Developer & QA Engineer (apprenticeship)

2017 - 2018 | France

- Developed C# applications within a .NET ecosystem, in an Agile/Scrum team: implementation, debugging, evolutionary maintenance.
- Unit tests, code review, and quality standards on every delivery.
- Ran the full QA workflow: traceability matrices, test plans, test campaigns, test sets.
- Wrote test cases from user stories, validated compliance, and tracked bugs.
- Performed regression and integration testing to keep features stable after changes.
- Automated repetitive testing tasks with RobotFramework, SeleniumLibrary, Python, and GitLab CI/CD.
- Tools: Jira, Xray.

GTT | Software Asset Manager & Assistant Project Manager (apprenticeship)

2016 - 2017 | France

- Managed the software license lifecycle: inventory, vendor renewals, active user tracking, needs analysis, and software recommendations.
- Ran the software purchasing workflow (vendor contact, follow-up, rollout) and supported software migrations.
- Wrote functional and non-functional specifications; coordinated communication between product owner and engineering team.
- Validated deliverables against requirements; trained and supported end users.
- Tracked risks with mitigation plans; provided IT support and request tracking (GLPI, Ivanti Neurons ITAM).

- Developed an e-commerce website (PHP, HTML, CSS, SQL, Shell).

FUNCTIONAL SKILLS

- **Product Ownership & Delivery:** product vision, product strategy, product roadmap, product discovery, backlog management, story mapping, prioritization frameworks (RICE, MoSCoW), user stories (INVEST), epics, acceptance criteria, Definition of Done/Ready, sprint planning, release planning, technical debt trade-offs, business case, quantified ROI and business impact, stakeholder management, team management, customer journey, MVP scoping, SaaS delivery, cross-functional collaboration. Tools: Jira, Confluence, Figma, Miro, Notion, Productboard, Aha!
- **Working Methodologies:** Agile, Scrum, Kanban, V-model, team ceremonies (daily, refinement, review, retrospective), sprint goal, velocity and team capacity, collective estimation, spike, post-mortem.
- **Product Discovery & User Research:** Design Thinking, Lean Startup, Lean Canvas, co-creation workshops, customer interviews, user testing, prototyping and wireframing, benchmarking and market research, pilot group and beta, voice of the customer (VoC), support ticket analysis.
- **Product Metrics & Measurement:** KPIs and OKRs, product analytics, product reporting (Power BI), NPS, MRR, churn rate, adoption rate, active users, conversion rate, average order value, revenue per customer, lead time, usage metrics, product dashboards.
- **Quality Assurance (QA) & Testing:** QA strategy, test plans, test cases, requirements traceability matrices (RTM), test campaigns, test design techniques (equivalence partitioning, boundary values, exploratory testing), test levels (unit, integration, system, acceptance/UAT), regression testing, smoke testing, end-to-end (E2E) testing, API testing, visual/UI testing, accessibility testing, test automation, defect management and bug triage (severity/priority), root cause analysis (RCA), quality gates and go/no-go release, shift-left testing, ISTQB terminology. Tools: Xray.
- **Product Marketing & Growth:** product positioning, value proposition, go-to-market, funnel optimization (activation, conversion, retention), paid acquisition and media buying (YouTube, Meta, TikTok Ads), CAC/CPA/ROAS tracking, web analytics (Google Analytics), A/B testing, experimentation, and data-driven iteration.
- **Project Management:** specification writing, planning (Gantt), deadline and constraint management, project monitoring, issue management, impact analysis, risk management, SWOT analysis.
- **AI & GenAI:** LLM use-case framing, product evals, reference test sets, measured answer quality, RAG, guardrails and system prompts, hallucination handled as a product defect, cost per token, perceived latency, build-or-API trade-offs, human-in-the-loop, tool calling, agentic workflows, AI Act compliance.
- **Platforms & API:** API contracts, versioning and deprecation, Developer Experience, API-first, service catalogue, developer portal, backward compatibility, quotas and SLAs, webhooks and events, internal developer platform (IDP), self-service, team adoption.
- **SaaS B2B & B2C:** pricing and packaging, subscription models, onboarding and activation, tiers and plans, free trial and freemium, product-led growth, assisted sales and self-service, multi-tenancy, expansion and upsell, time-to-value, customer advisory board, billing and contracts.
- **Cloud & DevOps:** SLOs and error budgets, CI/CD pipelines, infrastructure as code, progressive delivery, feature flags, observability, cloud cost management (FinOps), DORA

metrics, deployment frequency, on-call and post-mortems, infrastructure debt trade-offs, environments and test data, disaster recovery.

- **Software Asset Management (SAM / ITAM):** software lifecycle and license management, compliance, vendor and contract management, needs analysis. Tools: Ivanti Neurons ITAM, GLPI.

TECHNICAL SKILLS

- **Languages:** TypeScript, JavaScript, SQL, Python, C#/.NET, Java, Bash/Shell
- **Frontend:** Angular 22 (signals, zoneless change detection, SSR/SSG prerendering, built-in multi-locale i18n, view transitions), React 19, React Router 7, TanStack React Query, React Hook Form, Zod, Tailwind CSS, Radix UI, shadcn/ui, CSS design tokens, Framer Motion, motion.dev, i18next, accessibility (ARIA, prefers-reduced-motion), FFmpeg (WebAssembly, in-browser video processing), jsPDF, pdf.js
- **Artificial Intelligence:** LLM application engineering, agentic workflows, MCP servers (Model Context Protocol), tool/function calling, RAG, structured outputs, eval-driven development, safety guardrails and prompt-injection mitigation, OpenAI APIs (GPT-5, image generation, Sora, moderation), Claude Code, Codex, GitHub Copilot, Cursor, OpenCode
- **Backend & API:** Supabase Edge Functions (Deno/TypeScript), REST API design, webhooks, asynchronous job orchestration, transactional email (Resend)
- **Data & Cloud:** PostgreSQL (Supabase), Row Level Security (RLS), Supabase Auth, Supabase Storage, SQL migrations, pg_cron, Google Cloud Platform (GCP), AWS, Azure, Firebase, MySQL, Netlify, Docker, Terraform (infrastructure as code), OpenTelemetry, Grafana, Datadog
- **Payments & Monetization:** Stripe Checkout, Stripe Billing, Stripe Webhooks, Customer Portal sync, promo/referral flows
- **Mobile & PWA:** installable mobile-first web apps, Web App Manifest, Service Workers, Web Push, iOS integration (apple-mobile-web-app), Capacitor
- **Testing & Tooling:** Playwright (E2E + visual checks), Vitest, Testing Library, node --test, Storybook, SonarQube, GitHub/GitLab CI/CD jobs and pipelines, Kubernetes, progressive delivery (canary, feature flags), RobotFramework

EDUCATION

CY Tech (Engineering School)

2018 - 2021 | Cergy, France

Engineering degree (Diplôme d'Ingénieur) in Mathematics and Computer Science, CTI-accredited, master's level.

Versailles University

2016 - 2018 | Versailles, France

DUT in Computer Science (two-year technical degree).

LANGUAGES

French: native

English: TOEIC 945/990 (C1)