

TARGET ROLE (PERMANENT, FIXED-TERM OR FREELANCE MISSIONS)

Technical Product Owner or Product Manager : AI & GenAI, API, Platform, Cloud, DevOps, B2B & B2C SaaS

PROFESSIONAL SUMMARY

Technical Product Owner with 8 years steering technically demanding SaaS products and 10 years in IT since 2016. I own product vision, roadmap and prioritisation end to end, across generative AI, APIs, Platform, Cloud, DevOps and B2B & B2C SaaS. Based near Paris, open to full-remote or hybrid work.

PROFESSIONAL EXPERIENCE

GTT | C#/.NET Developer, then Technical Product Owner

2016 - 2026 | France

Joined as an apprentice developer (C#/.NET, test automation), then PO of an 8-person team (4 developers, 2 QA, 1 AMOA) on a suite of 5 API-interconnected engineering web applications (.NET/Blazor) dedicated to vessel and LNG tank data.

- Owned the product roadmap and product discovery for the suite, from requirements gathered with study engineers and calculation experts through to production release.
- Owned the design and development of the scientific tank-calculation platform: calculations on repository data, 3D tank visualization, business algorithm management.
- Drove the evolutionary maintenance of the vessel data repository, the data backbone of the suite, and the evolutions of the engineering-studies tool it feeds by API.
- Framed the overhaul of the sea-data acquisition chain and specified an archiving and restoration orchestrator for simulation files.
- Wrote user stories, acceptance criteria, epics, Definition of Done/Ready; prioritized the backlog by business value, risk and capacity; facilitated Agile ceremonies.

SKILLS

- Product Ownership & Delivery:** product vision, product strategy, product roadmap, product discovery, backlog management, story mapping, prioritization frameworks (RICE, MoSCoW, WSJF), user stories (INVEST), epics, acceptance criteria, Definition of Done/Ready, sprint planning, release planning, technical / business and technical-debt trade-offs, business case, quantified ROI, stakeholder management, MVP scoping, Agile, Scrum, Kanban, SAFe; demand governance and arbitration between client teams, dependency management and cross-team coordination, deprecation plans and migration paths, pilot phase and scale-up; change management, technical communication for non-specialists; PRDs and functional specifications, slicing into shippable increments, Team Topologies and golden path, shared-platform governance, release notes and internal evangelism, driving adoption across teams with no reporting line, go-to-market and launch plans, market research and competitive watch, vendor management and contractual commitments, pre-sales and sales enablement, developer ecosystem management, ceremonies with data and AI teams, managing unrealistic expectations about AI, management reporting and product committees.
- AI & GenAI, API, Platform:** LLM use-case framing, product evals, reference test sets, LLM-as-a-judge, RAG, prompt engineering, guardrails, red teaming, cost per token and inference quotas, build-or-API and fine-tuning-or-prompting trade-offs, agentic workflows, Model Context Protocol (MCP), LLM call tracing and observability, AI Act; API contracts and OpenAPI, versioning and deprecation, API governance, API security, API gateways, quotas, rate limiting and SLAs, webhooks, API styles (REST, GraphQL, gRPC, AsyncAPI); Developer Experience, internal developer platform (IDP), developer portal, self-service, service catalogue; model drift monitoring and production supervision, distillation, model hosting sovereignty and confidentiality, conversational experience and assisted journeys, sandbox and test data for integrators, sector-regulated API standards, third-party connectors and integrations, environments and test datasets, training-corpus quality and governance, breaking-change detection, usage plans and API keys, API documentation and public release notes.
- Cloud, DevOps, B2B & B2C SaaS:** cloud strategy, cloud migration, containers and Kubernetes, multi-cloud strategy and reversibility, FinOps and cost optimization, internal chargeback and showback, cloud governance and compliance, data sovereignty and residency; SLOs and error budgets, CI/CD, infrastructure as code, progressive delivery, feature flags, DevSecOps and shift-left security, observability, DORA metrics, blameless post-mortems, toil reduction; pricing and packaging, subscription models, plan entitlements, onboarding and activation, product-led growth, multi-tenancy and isolation, enterprise SSO and provisioning, time-to-value; landing zones and resource governance, cloud networking and interconnects, resilience, disaster recovery and business continuity, software supply chain and artifact provenance, pipeline secrets management, artifact, dependency and version management, build time and pipeline performance, digital sobriety and cloud carbon footprint, trials and subscription lifecycle, billing engines, infrastructure cost and margin per customer, GitOps, error budgets and speed-versus-reliability trade-offs, cloud identity and access management, SOC 2 and ISO 27001 compliance.
- Discovery, measurement, quality and compliance:** customer interviews, user testing, prototyping, benchmarking, pilot group and beta, personas; KPIs and OKRs, product analytics, tracking plans and event taxonomy, cohorts and funnels, NPS, MRR, ARR, NRR, LTV, CAC, churn rate, adoption and conversion rates, experimentation and A/B testing, SQL, query plans and dashboards; QA strategy, test plans and campaigns, Gherkin, UAT, bug triage, root cause analysis, quality gates, accessibility (WCAG), regression testing and UAT automation; GDPR, consent management, data sovereignty and residency, functional and product data modelling, data migration and backfill, customer-side support and incident management, on-call and alerting, mobile distribution and in-app purchases, log analysis and trace reading, Data Protection Impact Assessment (DPIA), records of processing activities, anonymisation and pseudonymisation of test data, functional reference and business-rule stewardship, production defect triage and arbitration, service-level reporting to customers, knowledge base and self-service support content, localisation and multi-language readiness of the product, accessibility audits and remediation plans, data quality rules and reconciliation between systems, archiving and retention policies, third-party audit preparation and evidence collection, capacity planning and forecasting, contract and licence renewal tracking, internal training and enablement material.
- Tools:** Jira · Jira Product Discovery · Confluence · Productboard · Aha! · Notion · Miro · FigJam · Linear · Azure DevOps (Boards) · Backstage · Dovetail · Maze · Typeform · Figma · Amplitude · Mixpanel · Metabase · Looker Studio · Power BI · Google Analytics 4 · BigQuery · Snowflake · SQL · Grafana · Datadog · New Relic · OpenTelemetry · PagerDuty · Postman · Stoplight · LaunchDarkly · Unleash · Optimizely · Git · GitHub · GitLab CI · GitHub Actions · Jenkins · Docker · AWS · AWS Cost Explorer · Okta · Keycloak · Auth0 · OneTrust · Vanta · LangSmith · Claude Code · pgvector · Salesforce · HubSpot · Loom · Google Sheets · Jira Service Management · ServiceNow · Zendesk · Intercom · Airtable · Xray · Cucumber · TestRail · PostHog · Pendo · Canny · Userpilot · Segment · Matomo · Heap · Statsig · GrowthBook · Airfocus · Roadmunk · Shortcut · GitHub Projects · Zapier · Make · n8n · Hotjar · Lucidchart · draw.io · Mermaid · Structurizr · Docusaurus · Braintrust · Langfuse · Helicone · Stripe Billing · Chargebee · Paddle · Recurly · Kubecost · Aptio Cloudability · Finout · CloudHealth · Vantage · Azure Cost Management · Apigee · Kong · SwaggerHub · Redocly · Spectral · Moesif · Zuplo · Statuspage · Dynatrace · Jellyfish · LinearB · Swarmia · Cortex · Terraform · Crossplane · PostgreSQL · Azure OpenAI · Elasticsearch · Kafka · Snyk · Dependabot · Renovate · SonarQube · BrowserStack · Chromatic · Sentry

EDUCATION, CERTIFICATIONS AND LANGUAGES

- CY Tech (Engineering School)**, 2018 - 2021, Cergy: Engineering degree (Diplôme d'Ingénieur) in Mathematics and Computer Science, CTI-accredited, master's level.
- Professional Scrum Product Owner I (PSPO I)**, Scrum.org. French: native. English: TOEIC 945/990 (C1).